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F14RS SGR No. 37 (LSU Mobile App)

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3 **STUDENT SENATE**

4 **F14RS**

5 **SGR No. 37**

6 **BY: SENATORS TERREBONNE, KOKE, DE GRAVELLE**

7 **A RESOLUTION**

8 **TO URGE AND REQUEST LSU INFORMATION TECHNOLOGIES TO REDESIGN THE LSU**
9 **MOBILE APP**

10 **PARAGRAPH 1:** WHEREAS, THE APP CURRENTLY FAILS TO SUPPORT ACCESS TO
11 SCHEDULING FOR THE TESTING CENTER AND HEALTH CENTER
12 APPOINTMENTS, AS WELL AS THE ABILITY TO QUICKLY ACCESS
13 AND MONITOR TIGERCASH AND PAW POINTS; AND

14 **PARAGRAPH 2:** WHEREAS, STUDENTS SHOULD HAVE INSTANT ACCESS TO
15 SCHEDULING VIA THE LSU MOBILE APP TO ALLOW FOR COHESION
16 BETWEEN PERSONAL CLASS SCHEDULES AND AVAILABLE TIMES
17 FOR TESTING AND HEALTH CENTER APPOINTMENTS; AND

18 **PARAGRAPH 3:** WHEREAS, ALLOWING FOR A COHESIVE APPOINTMENT
19 SCHEDULING SYSTEM WILL ELIMINATE SCHEDULING CONFLICTS
20 AND EXCESSIVE WAIT TIMES AT PARTICIPATING LOCATIONS; AND

21 **PARAGRAPH 4:** WHEREAS, THE CURRENT VERSION OF THE LSU MOBILE APP IS IN
22 NEED OF UPDATING ITS SOFTWARE AND INFORMATION
23 INCLUDING, BUT NOT LIMITED TO, THE LSU MAPS.

24 **PARAGRAPH 5:** THEREFORE, BE IT RESOLVED THAT THE LOUISIANA
25 STATE UNIVERSITY STUDENT SENATE URGES AND
26 REQUESTS LSU INFORMATION TECHNOLOGIES TO REDESIGN THE
27 LSU MOBILE APP TO BETTER ACCOMMODATE STUDENT
28 SCHEDULING FOR REGULAR ACTIVITES INTO A COHESIVE SYSTEM,
29 AND

30 **PARAGRAPH 6:** BE IT FURTHER RESOLVED THAT A COPY OF THIS
31 RESOLUTION BE TRANSMITTED TO PAM NICOLLE,
32 EXECUTIVE DIRECTOR OF USER SUPPORT AND STUDENT IT
33 ENABLEMENT; AND CYNTHIA M. HADDEN, EXECUTIVE
34 DIRECTOR AND DEPUTY CIO OF UNIVERSITY INFORMATION
35 SYSTEMS.

36 **PARAGRAPH 7:** THIS RESOLUTION SHALL TAKE EFFECT UPON PASSAGE BY A
37 SIMPLE MAJORITY (ONE-HALF PLUS ONE) VOTE OF THE LSU
38 STUDENT SENATE AND SIGNATURE BY THE PRESIDENT, UPON
39 LAPSE OF TIME FOR PRESIDENTIAL ACTION, OR IF VETOED BY THE
40 PRESIDENT AND SUBSEQUENTLY APPROVED BY THE SENATE, ON
41 THE DATE OF SUCH APPROVAL.